



SHERATON MANILA HOTEL FREQUENTLY ASKED QUESTIONS

1. Who are permitted for leisure stay/staycation?

As per government guidelines, individuals of all ages are allowed to be accommodated for leisure or staycation, including those with comorbidities or currently pregnant provided that guests adhere to the requirements as outlined on item **number 2** below.

IMPORTANT: Prior booking a stay, please see latest information on travel restrictions and requirements at the [IATF Resolutions Page](#).

2. What are the requirements upon check-in?

- Fully vaccinated guests are required to present vaccination card or vaccination certificate upon check in. Guests are considered fully vaccinated if they have received a second dose in a two dose series or single dose COVID-19 vaccine more than 14 days prior to check in.
- On the other hand, unvaccinated guests who are 15 years old and above are required to present a negative laboratory based rapid antigen test within 24 hours prior to check in.
- Please see [IATF Resolution #2](#) for the full details.

3. What are the amenities available for use?

We offer 5-star multi-faceted facilities for dining, relaxation, and leisure. Available recreational facilities are the outdoor pool (Vega Pool), Shine Spa and Fitness Center for a limited capacity only to ensure proper safe distancing. Guests can also stroll around the Newport World Resorts complex for shopping or entertainment.

For our dining outlets, please see below operation hours:

- **S Kitchen** – Open daily on the following hours:
 - **Breakfast buffet:** 6:30AM to 10:30AM
 - **Lunch buffet:** 12PM to 3PM
 - **Dinner buffet:** 6PM to 9PM (Sunday to Thursday) and 6PM to 10PM (Friday and Saturday)
 - Serving a la carte breakfast daily from 6:30AM to 11AM and all day a la carte from 11AM to 10:45PM.
- **Oori Korean Restaurant** – Open daily from 12PM to 10PM

4. Are personal protective equipment (PPEs) required and safety protocols to observe?

- Wearing of facemask in public areas is optional.
- Temperature will be checked upon entry in the property.

To know more information about our **Commitment to Clean**, kindly see details on [what to expect at our hotel](#).