



CLARK MARRIOTT HOTEL LEISURE STAY

FREQUENTLY ASKED QUESTIONS

1. Who are permitted for leisure stay/staycation?

As per government guidelines, individuals of all ages from areas under Modified General Community Quarantine (MGCQ) and General Community Quarantine (GCQ) are allowed to be accommodated for leisure or staycation. Those with immunodeficiency, other health risks, and pregnant women are strongly discouraged from visiting and or staying.

2. What are the requirements upon check-in?

Guests are required to present a valid ID, and fill out our health & travel declaration form via the [StaySafe.PH](#) mobile application, which can be accessed by scanning the QR codes displayed in each entry points of Clark Marriott Hotel. Paper-based health declaration forms are also available for individuals who do not have access to the application.

Guests who will stay for three (3) days or more are required to present a negative Reverse Transcription Polymerase Chain Reaction (RT-PCR) or antigen swab test result taken at least within 72 hours prior to arrival.

3. Where or how to get a rapid antigen testing?

To reduce waiting time, we suggest that guests take the Rapid Antigen Test from a clinic or hospital near them before they check in at Clark Marriott Hotel.

Likewise, we have The Medical City Clark, located 20 minutes away from Clark Marriott Hotel. RT-PCR test at the Drive-Thru site costs Php5,000. You may book your appointment through themedicalcity.com/covidtest.

4. What happens if the rapid antigen comes out as positive?

Kindly inform us of the matter immediately so we can waive any cancellation fees.

5. What are the amenities available for use?

Our 5-star amenities are open and can only accommodate 50% of their original capacity. Goji Kitchen + Bar serves all-day buffet dining. The Lounge and Urban Coffee are open daily, while the Pool Bar is open during weekends.

Quan Spa is open daily, while the swimming pool, Fitness Center, and hydrolounge are open for in-house guests. The Executive Lounge is also open 24 hours for guests with executive access.

6. Are personal protective equipment (PPEs) required and safety protocols to observe?

Standard personal protective equipment such as face mask and face shield are required to be worn in public areas at all times. Temperature will be checked upon entry in the hotel. A person with a temperature of more than 37.5°C should not be allowed entry and must be referred to the nearest health facility.

Guests will also have to fill out a health & travel declaration form before dining in the restaurant or using the recreational facilities. As always, physical distancing must be strictly observed, at least two (2) meters between individuals.

To know more information about our Commitment to Clean on how we are taking care of everyone's safety, check out [COVID-19 updates and what to expect at our hotel](#).

CLARK MARRIOTT HOTEL

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