

CLARK MARRIOTT HOTEL LEISURE STAY

FREQUENTLY ASKED QUESTIONS

1. Who are permitted for leisure stay/staycation?

Individuals of all ages are now allowed, as stated in the latest guidelines set by Clark Development Corporation,

<u>Guests 18 years old and above</u> are required to present a proof of vaccination upon entering Clark Marriott Hotel. Those who are *not fully vaccinated* shall present a negative result of RT-PCR or antigen test taken at most 48 hours prior to their entry. <u>Guests below 18 years old</u> are exempted from the testing requirement.

2. Who are considered as fully vaccinated?

The Inter-Agency Task Force (IATF) for the Management of Emerging Infectious Diseases considers an individual to be fully vaccinated for COVID-19 on the following grounds:

- More than or equal to two (2) weeks after having received the second dose in a 2-dose series, or
- More than or equal to two (2) weeks after having received a single-dose vaccine.

3. What are the requirements upon check-in?

Guests are required to present a valid ID and proof of vaccination/negative test result.

4. Can we use self-administered home kit?

According to the Department of Health, self-administered antigen test kits shall not be recommended for asymptomatic close contacts and screening of asymptomatic individuals. Therefore, we only accept test results validated by accredited laboratories.

5. What if guest who are not fully vaccinated failed to present a negative test result?

Clark Marriott shall refer them to the nearest medical clinic/facility that offers RT-PCR or antigen testing.

6. What are the amenities available for use?

Our 5-star food & beverage outlets are open to individuals of all ages, and now operate at full capacity. Goji Kitchen + Bar serves all-day buffet dining, Smoki Moto offers topnotch Korean dishes and a great selection of highly marbled Black Angus beef, and Wu Xing offers authentic Cantonese cuisine. We also have The Lounge, Urban Coffee, and Pool Bar, which are open daily.

For our amenities, the swimming pool, Quan Spa, and hydrolounge are open daily, with hourly registration for use. Fitness Center is open 24/7 for in-house guests and daypass holders. The M Club is open 24 hours for guests with exclusive access.

Please refer to our **Cleanliness and Safety Module** for updates on operating hours.

7. Are personal protective equipment (PPEs) required and safety protocols observed?

Standard personal protective equipment such as face masks are required to be worn in public areas at all times. Temperature will be checked upon entry in the hotel. A person with a temperature of more than 37.5deg C should not be allowed entry and must be referred to the nearest health facility.

Physical distancing must be strictly observed, at least one (1) meter between individuals.

To know more information about our Commitment to Clean, check out our Cleanliness and Safety Module.

CLARK MARRIOTT HOTEL

5398 Manuel A. Roxas Highway, Clark Freeport Zone, Pampanga 2023 T: +63 45 5985000 CLARKMARRIOTT.COM