



MANILA MARRIOTT HOTEL BUSINESS/LEISURE STAY/STAYCATION FREQUENTLY ASKED QUESTIONS

1. Who are permitted for business/leisure stay/staycation?

As per government guidelines, individuals of all ages are allowed to be accommodated for leisure or staycation, including those with comorbidities or currently pregnant provided that guests adhere to the requirements as outlined on item **number 2** below.

Guest/s must be residents of NCR under areas in Alert Level 4, Alert Level 3, GCQ, and GCQ with Heightened Restrictions.

IMPORTANT: Prior booking, please always be mindful of current [COVID-19 Inter-Agency Task Force for the Management of Emerging Infectious Diseases Resolutions](#) for travel.

2. What are the requirements upon check-in?

Fully vaccinated guests need to present vaccination cards upon check in. On the other hand, unvaccinated guests are required to present a negative RT-PCR test result no more than 48 hours prior to check-in, administered by a licensed COVID-19 laboratory certified by the Research Institute for Tropical Medicine (RITM).

Exempted for mandatory testing are guests who are two (2) years old and below.

A valid government ID showing address of residence will be required from adult guests upon check-in.

3. Where or how to get an RT-PCR testing?

There is a clinic nearby located at the Resorts World Manila parking area, called The Lord's Grace (TLG) Medical Clinic. Rate for RT-PCR Test is at PHP 3,000/person, where test result will be released within 24 to 48 hours.

Guests may contact The Lord's Grace (TLG) Medical Clinic through these mobile numbers – **0917.872.8309** and/or **0917.823.9602**.

Operation hours:

Monday: 8AM – 5PM

Tuesday – Sunday: 9AM – 5PM

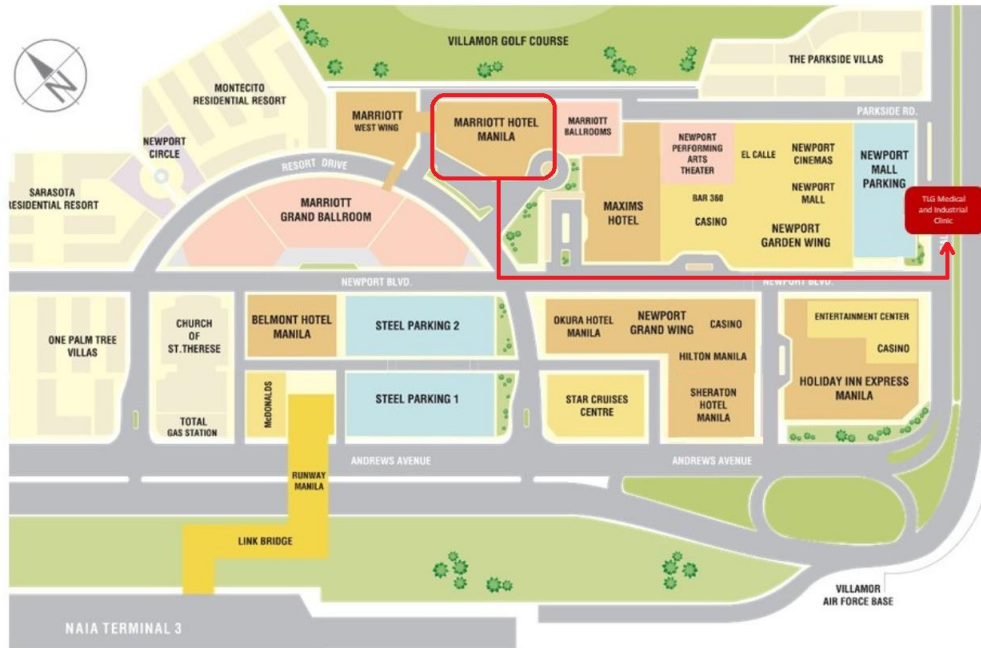
**Travelers from Metro Manila can avail of the DOT-TPB-RT-PCR test discount. Please visit the [TPB PH Travel Application website](#) for information.*

4. What happens if the RT-PCR test comes out as positive?

Kindly inform us of the matter immediately so we can waive any cancellation fees.



Directional Map to TLG Medical Clinic



5. Number of occupants permitted in the room (Under General Community Quarantine (GCQ)/ Modified General Community Quarantine (MGCQ))?

The following are the room occupancy conditions:

- a) Up to 2 persons, room size is up to 29 sqm
- b) Up to 3 persons, room size is 30-39 sqm
- c) Up to 4 persons, room size is 40-49 sqm
- d) Up to 5 persons, rooms size is 50 sqm and above

6. What are the amenities available for use?

Please be advised of the following operation hours for our dining outlets and services:

Marriott Café Bakery: Daily, 7AM to 9PM, accepting orders for delivery and pick up / takeaway

Marriott Café: Daily, 12PM to 9PM for all day dining; lunch buffet from 12PM to 3PM and dinner buffet from 6PM to 9PM

Man Ho: Daily, 10:30AM to 8PM, open for dine in, accepting orders for delivery and pick up / takeaway

In Room Dining: Daily, 24 hours

Greatroom: Daily, 7AM to 9PM

Cru Steakhouse: Open from Wednesday to Sunday, 5PM to 10PM

Available recreational facilities are the outdoor pool at the Roof Deck of the West Wing and gym, both open daily from 8AM to 6PM only for a limited capacity to ensure proper safe distancing. Housekeeping and laundry services are also available. However, sauna and steam room are temporarily closed.

Manila Marriott Hotel

#2 Resorts Drive, Pasay City, Philippines

www.manilamarriott.com



7. Are personal protective equipment (PPEs) required and safety protocols to observe?

Standard personal protective equipment such as face mask and face shield are required to be worn in public areas at all times. Temperature will be checked upon entry in the hotel. Guests will also have to fill out health declaration form before dining in the restaurant or using the recreational facilities.

To know more information about our **Commitment to Clean** on how we are taking care of everyone's safety, kindly check out [COVID-19 updates and what to expect at our hotel](#).