



## SHERATON MANILA BAY FREQUENTLY ASKED QUESTIONS

### 1. Who are permitted for leisure stay/staycation?

As per government guidelines, individuals of all ages are allowed to be accommodated for leisure or staycation, including those with comorbidities or currently pregnant provided that guests adhere to the requirements as outlined on item **number 2** below.

**IMPORTANT:** Prior booking a stay, please see latest information on travel restrictions and requirements at the [IATF Resolutions Page](#).

### 2. What are the requirements upon check-in?

Please see below details:

- Fully vaccinated guests are required to present vaccination card or vaccination certificate upon check in. Guests are considered fully vaccinated if they have received a second dose in a two dose series or single dose COVID-19 vaccine more than 14 days prior to check in.
- On the other hand, unvaccinated guests who are 15 years old and above are required to present a negative laboratory based rapid antigen test within 24 hours prior to check in.
- Please see [IATF Resolution #2](#) for the full details.

### 3. What are the amenities available for use?

Please be advised of the following operation hours for our dining outlets and services:

**Fitness Center:** The Sheraton Fitness is under renovation. For your fitness alternative, **Slimmers World** may be accessed with the assistance of our Front Desk associates at the lobby.

**Swimming Pool:** Under renovation

**Restaurant and Bars:**

- &More: 6:30AM-10PM
- Unspoken Bar: 3PM-12MN
- Pacific Lounge: 6:30AM-10PM

Should you need assistance in accessing our Fitness Center and Swimming Pool, please contact our Guest Services by pressing "0" on your guestroom telephone.

### 4. Are personal protective equipment (PPEs) required and safety protocols to observe?

- Wearing of facemask in public areas is optional..
- Temperature will be checked upon entry in the property.

To know more information about our **Commitment to Clean**, kindly check out [what to expect at our hotel](#).